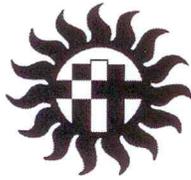


One Stop Shop Implementation Plan



City of Las Cruces[®]

PEOPLE HELPING PEOPLE

TO: City Council

FROM: Brian Denmark, AICP, Assistant City Manager/COO 

DATE: November 22, 2011

FILE NO. ACM/COO-11-027

SUBJECT: "One Stop Shop" Implementation Plan

Staff is prepared to present a status of a "one stop shop" concept to be implemented within the organization to better align services with community needs at the City Council work session on November 28, 2011. Presenters will include me, David Weir, Community Development Director and Robert Kyle, Building Official.

The presentation consists of background information on current issues that impact Community Development, why pursue a "one stop shop" concept as well as the benefits; organizational structure and services that will be provided and general plans on how such a concept will be implemented. In addition, an explanation on anticipated and future expectations on how this concept will improve overall services to the community will be presented.

Staff will also be prepared to answer any questions the Council may have as well as seek any input or direction necessary to meet expectations.

The presentation will not be available until the time of the work session; however, staff will provide hard copies of the presentation at the meeting for your records.

If you have any specific questions before the work session, please advise.

c: Robert L. Garza, P.E., City Manager